

Terms & Conditions

The purchase of any travel services by Hidden City Tours, LLC, binds a contractual agreement between you and Hidden City Tours, LLC, and is your acceptance to the terms, conditions, policies and rules set forth in this agreement. All guests also agree to accept additional terms, conditions and rules that may apply and which are unique to that specific tour.

Pricing:

Prices are per person and based on US dollars. Hidden City Tours, LLC reserves the right to update pricing due to changes in the market. Your wine tour price is confirmed 14 days prior to your tour and/or your deposit has been paid. No refunds are given if a guest doesn't participate in any parts of the scheduled tour. All guests must be 21+ years old to participate in any Hidden City Tours experience.

Wine Etiquette Policy:

Please keep in mind that many of these "craft" wine tastings vary in alcohol content compared to store bought selections. While the tastings may seem to be in small amounts and spread out over the course of the tour, it is imperative to stay hydrated and eat a fulfilling meal. We ask that as these tours are intended to enjoy the art of tasting wine, our guests be mindful of their individual alcohol tolerance levels. If we are asked to leave by any of the visiting vineyards or wineries due to our guests' behavior, the tour will cease, and guests will be dropped off at their designated location. Please note if this occurs, refunds will not be provided in the event vineyards/wineries are not toured. As we know accidents do happen, please be mindful of these rules so you and the other guests on board can enjoy the tour's full potential. Guests will be fully responsible for any charges related to sickness in a vehicle due to alcohol consumption, and a minimum cleaning fee of \$250 will be assessed if the vehicle needs extensive cleaning due to sickness.

Deposit & Final Booking:

A wine tour is not fully booked until Hidden City Tours, LLC receives a deposit and a signed Terms and Conditions form. A \$200 deposit is required 14 days prior to the tour, with the balance due a week prior to the tour. The client also agrees to pay extra fees if the drop-off time exceeds the tour's end time. Payments are made in US dollars only.

Cancellation Policy:

Your deposit is non-refundable if you cancel within 10 days of your tour. Cancellations made within 24 hours of the tour are non-refundable. If Hidden City Wine Tours, LLC cancels a trip for any reason, its only obligation to participants is to refund all monies collected for the booked tour.

Dietary Restrictions:

If an all-inclusive tour is booked, Hidden City Tours, LLC cannot guarantee, but will try our best to accommodate any allergies and dietary restrictions. We ask that each guest shares any medical, physical, and dietary restrictions 10 days prior to the booked tour. Hidden City Tours, LLC reserves the right to not accept any guest whose health or actions in the sole judgment of Hidden City Tours, LLC may hinder or disrupt the wine tour.

Travel Insurance:

Because there are no exceptions to the cancellation penalties, we suggest that you purchase travel insurance to protect your trip. You and your guests can find many companies providing coverage in the event of an emergency that may cause you to cancel your trip.

Liability Disclaimer:

I do hereby fully release and discharge the Hidden City Tours, LLC, and their agents, officers, managers, staff, volunteers and affiliates from any and all liability, claims, and causes of action from injuries or illness (including death), damages or loss which I may have or which may accrue to me on account of participation in all activities regarding the wine tour, including but not limited to any injury that occurs at one of the wine tour stops. This is a complete and irrevocable release and waiver of liability, claim, or cause of action or any claim arising out of the Released Parties' negligence. I agree not to bring any action or claim against the Hidden City Tours, LLC for any alleged liabilities, claims, or causes of action released hereunder. In addition, Hidden City Tours, LLC is not responsible for any loss or theft to personal property brought to the wine tour or left at one of the stops along the tour, and I release Hidden City Tours, LLC from any liability for such loss or theft. I understand that I will be responsible for a \$250 clean up fee if any bodily fluids are left on the Hidden City Tours, LLC vehicle; as result of urine, blood, or vomit.

Photography Release

The guest of the trip permits Hidden City Tours, LLC to take photographs, videos, and testimonials of participants for its own commercial use without compensation to participants.

Name:

Date:

Signature: